

Technology-enhanced learning
and teaching in mathematics;
enhancing feedback and
promoting self reflection

Madonna Herron & Catherine O'Donnell

University of Ulster

CETL MSOR Conference 2014

C OLLLECT

L OOK

A PPRAISE

R EFLECT

I NVOLVE

T AKE IN

I MPROVE

Limitations of giving just feedback

Doesn't encourage student reflections.

No support advised.

Uncollected work.

This assessment contributes to 30% of total coursework mark.

Question No.	Marks Available	Mark Awarded	Comments
1	10	0	See Class Test 1 Solutions.
2	10	7	Reasonable effort.
3	10	8	Very good effort.
4	10	8	Very good effort.
5	10	4	Read question carefully. Only asked to factorise NOT solve.
6	10	0	See Class Test 1 Solutions.
7	10	6	Need to be more careful with subtracting terms
8	10	8	Very good effort.
9	10	0	See Class Test 1 Solutions.
10	10	9	Well done. Need to be careful with accuracy when rounding.
TOTAL	100	50%	

Overall Comments:

See Class Test 1 Solutions. Also follow my comments when preparing for future examination.

Snapshot of coursework feedback report

A paper-based solution inviting reflections...

This assessment contributes to 50% of total coursework mark.

Question No.	Theme of Question	Marks Offered	Marks Achieved	Comments
1	Matrix Algebra	10	9	I feel I have a good understanding however I need to be more accurate with my final answers
	Quantants, and of a	10	8	I feel I have a good understanding but as always based to pay more attention with my workings
	Algebra	10	4	I need to improve, I don't feel comfortable with this subject. I think I may require help to understand properly
4	Vectors & Cartesian Form of an equation of a straight line	10	4	Same as [↑]
5	Algebra of Complex Numbers	10	2	Mark was affected because of time, but I need to work on this subject to help me feel more comfortable
TOTAL		50	27	
FINAL MARK		54		

Reflect on the above completed review and consider what now must be done to achieve more/continue achieving:

Need to spend more time working on tutorials and past papers to bring marks up

Snapshot of feedback and progress summary report

Challenges with this approach

Time-consuming to manage.

No method of dealing with misconceptions.

No mechanism for advising support.

Uncollected work.

Unreviewed work.

A technology facilitated solution ...

- Funded by the University's Technology Facilitated Learning (TFL) Development Programme.
- 60+ students - first year mathematics and engineering students.
- Mathematical Methods module and Engineering Mathematics module.
- Corrective feedback and model solutions returned electronically.

From a **student** perspective

Corrective and enriched feedback received ... but no score!

Invited to share anticipated score and reflections.

Question 3 10 points Saved

Question 2A: Complex Numbers

Having reviewed the model answers and tutor's written comments on your marked solution, what mark do you think you were awarded?

0 1 2 3 4 5 6 7 8 9 10

Question 4 0 points Saved

Question 2B: Steps

Outline the step(s) that need to be taken to achieve more or continue achieving in the topic assessed.

Take more care when using formulas and double check work.]

Path: p Words:10

Learner score quiz

From a **student** perspective.

Pencast solutions with mark schemes.

Interactive, digital handwritten solutions synced with audio.

Replayed as many times as needed.

The image displays two overlapping screenshots of a digital handwritten solution for a differential equation problem. The main screenshot shows the following content:

- Problem: Find the general solution of the differential equation $(x-2) \frac{dy}{dx} = x^2 y$.
- Step 1: Separate the variables. $\frac{1}{y} \frac{dy}{dx} = \frac{x^2}{x-2}$
- Step 2: Integrate both sides. $\int \frac{1}{y} dy = \int \frac{x^2}{x-2} dx$
- Integration of the right side: $\int \frac{x^2}{x-2} dx = \int \left(x + 2 + \frac{4}{x-2} \right) dx = \frac{x^2}{2} + 2x + 4 \ln|x-2| + C$
- Final solution: $\ln y = \frac{x^2}{2} + 2x + 4 \ln|x-2| + C$
 $y = e^{\frac{x^2}{2} + 2x + 4 \ln|x-2| + C} = A(x-2)^4 e^{\frac{x^2}{2} + 2x}$

The right side of the screenshot shows a mark scheme with numbered steps (1-5) and corresponding marks. A video player interface is visible at the bottom of the screenshot.

From a **student** perspective

email with a link to their feedback and progress summary report, with ... their scores, reflections and the tutors scores, feedback and advice...

Student Name: [REDACTED]		Mathematical Methods I (71460)				
Student No: [REDACTED]		Module Co-ordinator - Dr Madonna Herron Coursework No: 2 worth 20% of the module mark.				
Question	Theme	Marks Offered	Student Mark	Tutor Mark	Outline the steps that need to be taken to achieve more or continue achieving in the topic assessed.	Marks Advisability
4A	Ordinary Differential Calculus	20	5	6	Definitely need to study this topic more thoroughly, practice questions and leave more time to complete assignment.	Yes, essential for maximum benefit to course progression
3A	Elementary Functions	10	6	7	take more care with the question. follow an example from this topic properly and revise topic thoroughly.	Yes, possibly, as desired/required
1A	Systems of Linear Equations	10	10	10	continue to practice these questions to be able to do well in exam.	No, unless desired regarding specific issue
2A	Complex Numbers	10	8	9	Take more care when using formulas and double check work	No, unless desired regarding specific issue
	MARK	50	29	32	64%	
Tutor Comments A very good action plan [REDACTED] - keep to it. You should review your solution along side the pencast solutions as soon as possible. Do not leave it to the last minute.						

From a tutor perspective

For paper submission

Marked with minimal feedback.

Enriched generic feedback.

Marking quicker.

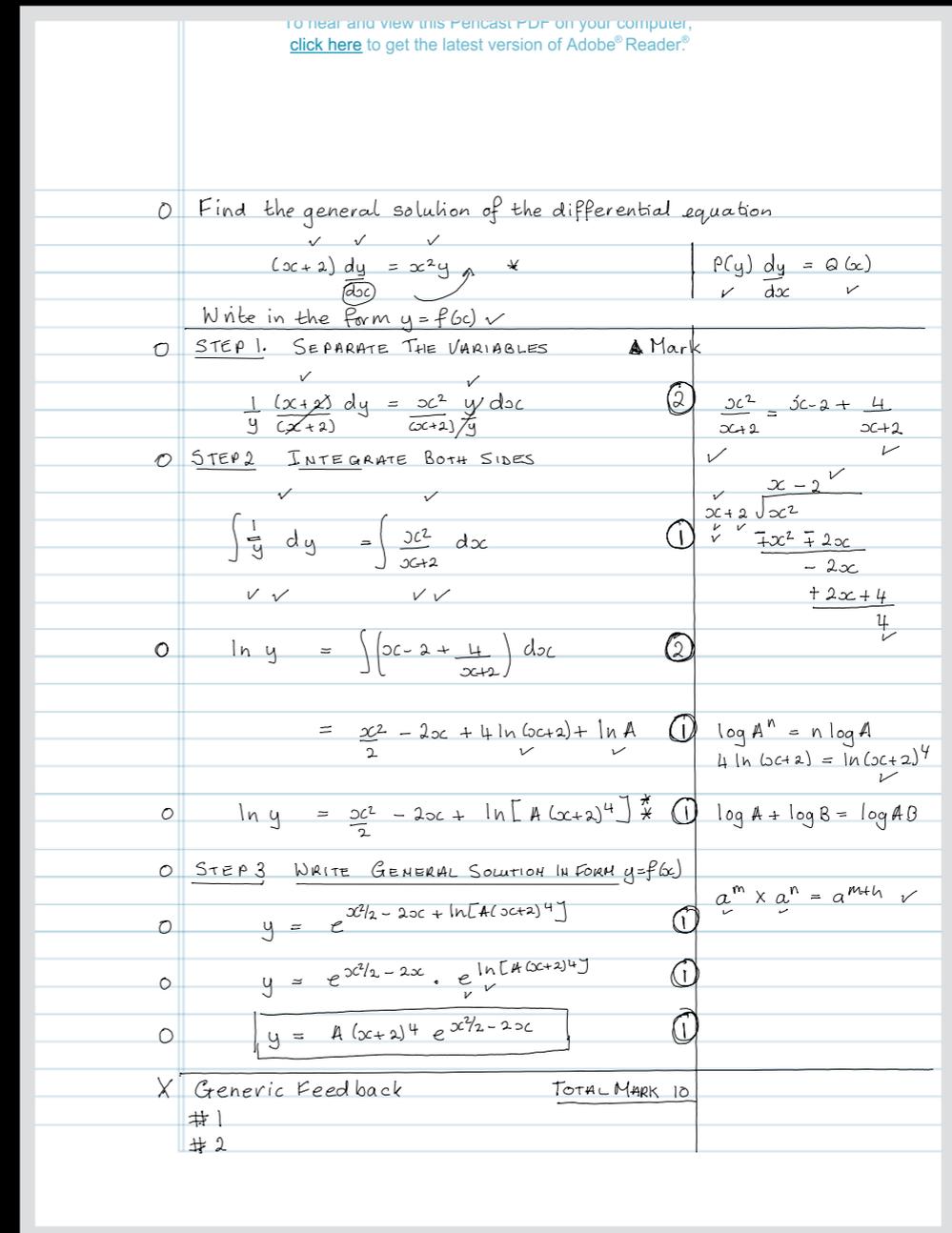
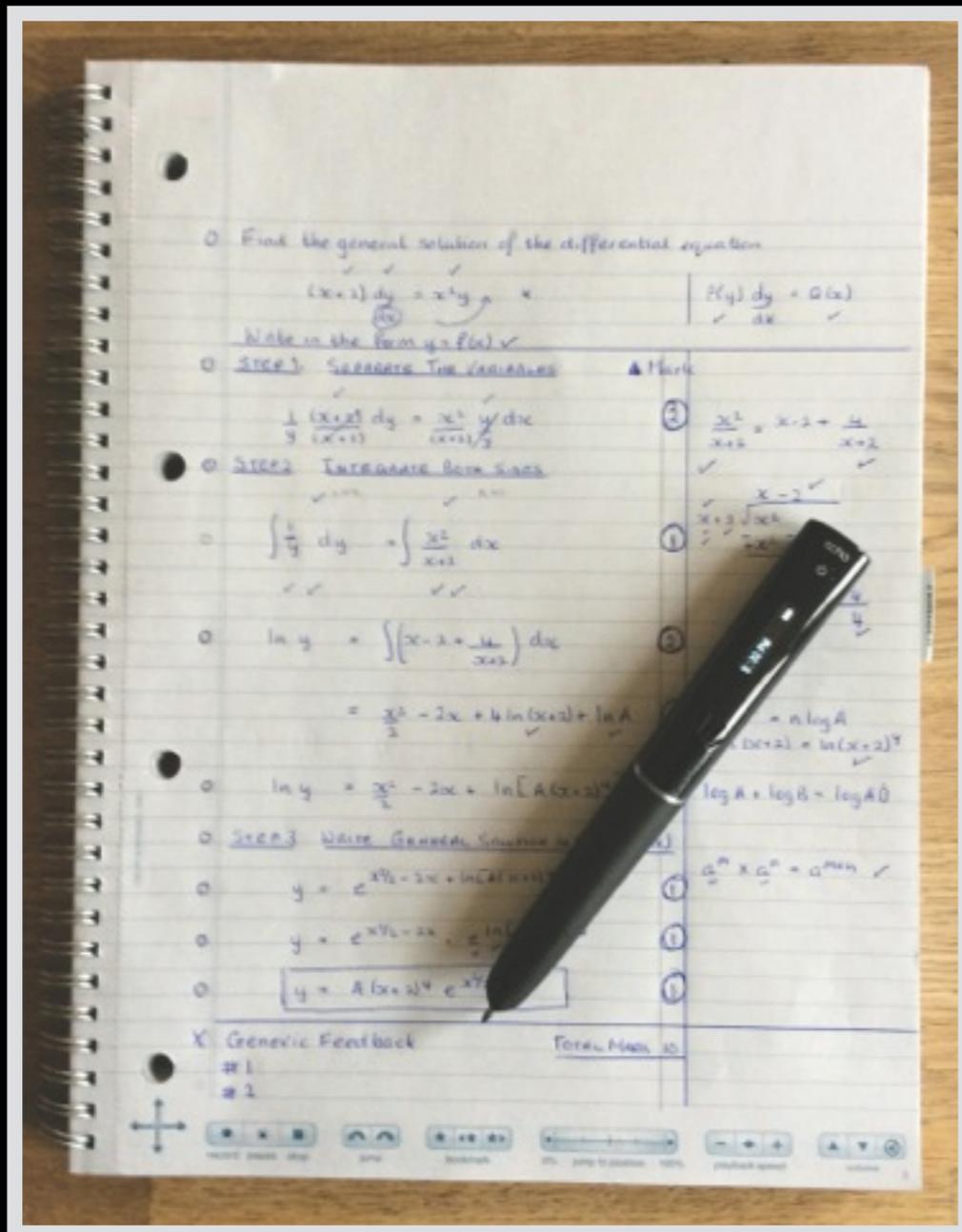
Feedback more timely.

Scores recorded but withheld.

Handwritten mathematical work on lined paper. The work shows a vector equation: $5i - 8j + 10k$ with a red checkmark and the note "missing k". Below it is the equation $-4i + j + 5k + \lambda(5i - 8j)$ with a red checkmark and the note "ft.". The next line shows $j + yj + zk$ with a red checkmark. The following line shows $4 + 5k$ and $y = 1 - 8k$ and $z = 5 + 0$. The final line shows the Cartesian coordinates $\begin{pmatrix} y+1 \\ -8k \end{pmatrix} = \begin{pmatrix} z+5 \\ 0 \end{pmatrix}$ with a red checkmark and the note "Cartes.". There are also some red annotations like "39 errors" and "Cartes.".

From a tutor perspective

Less admin allows more time to invest in providing enriched generic feedback



From a tutor perspective

Bespoke software application

Quiz closed.

Data downloaded.

Data uploaded.

Retrieves and merges data.

Email released.

Student Name:		Mathematical Methods I (71460)			
Student No:		Module Co-ordinator - Dr Madonna Herron Coursework No: 2 worth 20% of the module mark.			
Question	Theme	Ma.ks Offered	Student Mark	Tutor Mark	Outline the steps that need to be taken to achieve more or continue achieving in the topic assessed.
1A	Systems of Linear Equations	10	9	<input type="text" value="0"/>	need to stick with the using row 1 as the pivot row the whole way through the question rather than changing it.
2A	Complex Numbers	10	10	<input type="text" value="0"/>	Tutor marks entered here.
3A	Elementary Functions	10	7	<input type="text" value="0"/>	need to include the general solution.
4A	Ordinary Differential Calculus	20	17	<input type="text" value="0"/>	need to look over the notes on the point of inflection and testing for it.
General Tutor Comments					
Tutor brief comments entered here!					
<input type="button" value="Update Grades"/>					

Online feedback and progress summary report

Maps to Ulster's ...

Principles of Assessment and Feedback for Learning



BUILDING EFFECTIVE PRACTICE

Assessment and Feedback for Learning should:

1 Clarify good performance Help to clarify, from the early stages of a programme, what good performance means (goals, criteria, standards);	5 Encourage positive motivational beliefs Ensure that all assessment has a beneficial, constructive, impact on student learning, encouraging positive motivational beliefs, confidence and self-esteem;
2 Encourage time and effort on task Encourage 'time and effort' on challenging learning tasks, which recognise the importance of learning from the tasks, not just demonstrating learning through tasks;	6 Develop self-assessment and reflection Facilitate the development of self- and peer-assessment skills and reflection on learning, to enable students to progressively take more responsibility for their own learning, and to inspire a lifelong capacity to learn;
3 Deliver timely high quality feedback Deliver timely learner-related feedback information that helps students to self-correct and communicates clear, high, expectations and professionalism;	7 Encourage interaction and dialogue Encourage interaction and dialogue around learning and professional practice (student-student, lecturer-student and lecturer-lecturer) including supporting the development of student learning groups and peer learning communities.
4 Provide opportunities to act on feedback Provide opportunities for students to act on feedback and close any gap between current and desired performance through complementary and integrated curriculum design and pedagogic practice;	

[About the principles](#)
[Download principles poster \(PDF\)](#)

These principles are based on the [REAP Principles of Good Formative Assessment and Feedback](#).

The implementation of these principles will influence curriculum design, delivery and educational practice, such that students and staff become co-creators and collaborators in learning.

C OLLLECT

L OOK

A PPRAISE

R EFLECT

I NVOLVE

T AKE IN

I MPROVE

Student views: Enhanced Feedback

82% of students indicated that the model answers and marking schemes were **easy to understand**.

79% of students indicated that the model answers and marking schemes **helped them decide where they could improve**.

86% of students indicated that the model answers and marking schemes **helped them decide what score they deserved**.

“... are a great way for me to **understand** where I went wrong and the areas in which I need to work at in order to **improve**.”

“.. **help me** a lot when **learning**, you can follow the correct method, and see where your going wrong.”

Student views: Self-reflection

89% of students indicated that this approach encouraged them to **look at their feedback**.

82% of students indicated that this approach encouraged them to **appraise what they did well in** and **what they could do to improve**.

Over 75% of students indicated that this approach encouraged them to **reflect and review their work**.

“... gives me **more confidence** in myself. In my marking, I am harder on the scores. So when I see I have been awarded more it is very **encouraging**.”

“... going forward into the exam I now know which areas will need more **attention** in my revision.”

What else? ...

Over 80% agreed that inviting them to outline an **action plan**, or outline steps that need to be taken to **improve** their learning was **helpful**.

82% of students spent **15 to 60 minutes reviewing** their work. Remaining **18%** spent **less than 15 minutes reviewing** their work.

75% of students feel confident that the feedback self-reflection process encouraged in this module will help them **improve** in future.

Feedback reflection process encouraged in this module has achieved

Assessment and Feedback Principles @ Ulster*	Strongly agree or Agree
1. Clarify good performance.	74%
2. Encourage time and effort on task.	72%
3. Deliver timely high quality feedback.	79%
4. Provide opportunities to act on feedback.	68%
5. Encourage positive motivational beliefs.	72%
6. Develop self-assessment and reflection.	75%
7. Encourage interaction and dialogue.	79%

* URL: http://ee.ulster.ac.uk/assessment_and_feedback/

What did **we** think?

- 94% of the marked feedback was **collected**.
- 75% of students **looked at** their feedback.
- Students were **involved** in their learning.
- Many students provided **meaningful** and **reflective** action plans.
- Support was **advised**.
- Administration was **reduced**.

What did **we** think?

- Some timing issues with pilot.
- Not all students engaged.
- Lack of tool integration.

Future work and improvements

- Induct students at start of year.
- Create student focus group.
- Extend out to other modules.
- More development work required but ...
 worth seeking out funding or ways to do this!

Thank-you for listening!

Any Questions?